

MISS UTILITY – 811
STEP-BY-STEP INSTRUCTIONS FOR MISS UTILITY TO CHECK FOR
UNDERGROUND LINES

If you will be doing any digging whatsoever, have Miss Utility check for utility lines. This service is free, and Miss Utility marks the lines and sends an electronic report usually within 48-72 hours. If the home has a fenced yard, make sure the inspector has easy access. Digging can be dangerous and costly without knowing where underground facilities are located. By calling Virginia 811, you contact all member utilities with one call. Always call before you dig and you have taken a very important step to make sure there will be no damage.

1. Go to www.VA811.com
2. Click on the PROFESSIONALS button at the bar at the top
3. Click on SINGLE ADDRESS TICKET on the drop-down menu
4. Then click the link: [CLICK HERE TO ACCESS SINGLE ADDRESS TICKET SYSTEM](#)
5. Click I AGREE TO TERMS AND CONDITIONS
6. Click CONTRACTOR at the top
7. Enter RT-AFF's Phone Number: 703-528-1999
8. Enter Your Name
9. Enter REBUILDING TOGETHER-AFF
10. Enter RT-AFF's address: 10723 MAIN STREET #135, FAIRFAX, VA, 22030
11. Enter Your Email Address (and enter it again to confirm)
12. For Work Done For, enter your client's name
13. For Field Contact, enter Your Name
14. For Field Contact Phone Number, enter Your Phone Number
15. For Choose A County, select either ARLINGTON or FAIRFAX
16. Leave PLACE/SUBDIVISION blank unless you happen to know the name
17. For Street Address, enter your client's home address
18. For CROSS STREET, enter at least one (usually perpendicular) cross street
19. Select TYPE OF WORK from dropdown menu. (We use POST for ramps and handrails.)
20. For LOCATION OF WORK AREA, indicate the area of the yard on the dropdown menu








21. Add any ADDITIONAL COMMENTS that would be helpful
22. ANSWER QUESTIONS: Horizontal Drilling – NO, Blasting – NO, and whether or not you've marked the area with flags or paint
23. Click SUBMIT and you'll receive an email confirmation that your ticket is being processed

What do the markings mean?

Many people call us wondering why grass near their home is marked or what the markings mean.

Utility color codes are used to identify existing underground utilities in construction areas with the intent of protecting them from damage during excavation. This is done through flags or a special spray paint, neither of which will cause long-term harm to your lawn.

The American Public Works Association (APWA) Uniform Color Codes for temporary

	Red	electric power lines, cables, conduit, and lighting cables
	Orange	telecommunication, alarm or signal lines, cables, or conduit
	Yellow	natural gas, oil, steam, petroleum, or other gaseous or flammable material
	Green	sewers and drain lines
	Blue	potable (drinkable) water
	Purple	reclaimed water, irrigation, and slurry lines
	White	proposed excavation limits or route