



HOMEOWNER FOLLOW-UP QUESTIONNAIRE 2019

We hope the repairs that volunteers from Rebuilding Together Arlington/Fairfax/Falls Church made are making a difference for you and your home. Please take a few minutes to give us your feedback and suggestions and mail the form to us in the self-addressed envelope provided to you by the team leader. Thank you for your feedback!

Homeowner Name _____

Address _____

1. Why did you need these repairs done?

(Please check as many boxes that apply to you)

- I needed general repairs to maintain the condition of my home
- I needed critical repairs to correct health and safety risks
- I wanted to continue to live in my home as long as I am able
- I wanted to reduce the risk of falling
- I wanted to reduce my utility bills
- The County, City and/or homeowner association had cited a violation
- Other (please explain)

2. Do you feel safer and more secure living in your home?

- Yes No

3. Do you feel you are at lower risk of falling in your home?

- Yes No

4. Do you expect to be able to remain in your home longer?

- Yes No

5. What was the one thing done that made the biggest difference to you?

6. Considering Rebuilding Together relies primarily on volunteers to do the work, were you satisfied with the repairs completed?

- Yes No

7. How was your experience with the House Captain or Team Leader?

- Poor
- Fair
- Good
- Very Good
- Excellent

8. On a scale of 1 to 10, how would you rate your overall experience with Rebuilding Together?

Not Satisfied	Satisfied	Very Satisfied
1 2 3 4	5 6 7 8	9 10

9. Are there repairs that the volunteer team was unable to perform, because of time or degree of difficulty, that are still needed?

- Yes
- No

If yes, please explain.

10. Please use this space to add any comments or suggestions.

11. If you know of someone in Northern Virginia who would benefit from the Rebuilding Together services, please list their name and address so we can mail them an application and a brochure.

Thank you!

**Rebuilding Together is a non-profit organization so donations are always appreciated.
Even a small donation will help others in need of critical home repairs.**

Due May 17, 2019 - Return to:
 Rebuilding Together-AFF, 10723 Main St, Suite 135, Fairfax, VA 22030
 Fax: (703) 528-1197 ♦ E-mail: info@rebuildingtogether-aff.org ♦ Phone: (703) 528-1999