



### HOMEOWNER FOLLOW-UP QUESTIONNAIRE

We hope the repairs that volunteers from REBUILDING TOGETHER Arlington/Fairfax/Falls Church made are making a big difference for you and your home. Please take a few minutes to give us your feedback and suggestions. A self-addressed envelope is enclosed for you to return your completed survey to us. Thank you for your feedback!

Homeowner Name \_\_\_\_\_

Address \_\_\_\_\_

1. **Why did you need these repairs done?**  
(Please check as many boxes that apply to you)

- I needed general repairs to maintain the condition of my home
- I needed critical repairs to correct health and safety risks
- I wanted to continue to live in my home as long as I am able
- I wanted to reduce the risk of falling
- I wanted to reduce my utility bills
- The County, City and/or homeowner association had cited a violation
- Other (please explain)

2. **Do you feel safer and more secure living in your home?**       Yes       No

3. **Do you expect to be able to remain in your home longer?**       Yes       No

4. **Do you feel you are at lower risk of falling in your home?**       Yes       No

5. **What was the one thing done that made the biggest difference to you?**  
\_\_\_\_\_  
\_\_\_\_\_

6. **Considering Rebuilding Together relies primarily on volunteers to do the work, were you satisfied with the repairs completed?**       Yes       No

7. **How was your experience with the House Captain or Team Leader?**  
 Excellent       Very Good       Good       Fair       Poor

Project #: \_\_\_\_\_ Group Name \_\_\_\_\_ Homeowner \_\_\_\_\_

8. Are there repairs that the volunteer team was unable to perform, because of time or degree of difficulty, that are still needed?  Yes  No

If yes, please explain.

---

9. On a scale of 1 to 10, how would you rate your overall experience with Rebuilding Together?

<i>Not Satisfied</i>					<i>Satisfied</i>				<i>Very Satisfied</i>
1	2	3	4	5	6	7	8	9	10

10. Please use this space to add any comments or suggestions.

---

---

---

If you know of someone in Northern Virginia who would benefit from the Rebuilding Together services, please list their name and address so we can mail them an application and a brochure – and please pass along the enclosed flyer to them. Thanks for helping us spread the word.

---

---

***Thank you!***

***Rebuilding Together is a nonprofit organization so donations are always greatly appreciated.***

***Even a small donation will help others in need of critical home repairs.***

**Due October 22, 2021 - Return this form to:**

Rebuilding Together-AFF, 10723 Main St, Suite 135, Fairfax, VA 22030

Fax: (703) 528-1197 ♦ E-mail: [info@rebuildingtogether-aff.org](mailto:info@rebuildingtogether-aff.org) ♦ Phone: (703) 528-1999