Project #:
 Group Name _____
 Homeowner _____



HOMEOWNER FOLLOW-UP QUESTIONNAIRE

We hope the repairs that volunteers from REBUILDING TOGETHER Arlington/Fairfax/Falls Church made are making a big difference for you and your home. Please take a few minutes to give us your feedback and suggestions. A self-addressed envelope is enclosed for you to return your completed survey to us. Thank you for your feedback!

Homeowner Name

Address

1.	Why did you need these repairs done?
----	--------------------------------------

(Please check as many boxes that apply to you)

- □ I needed general repairs to maintain the condition of my home
- □ I needed critical repairs to correct health and safety risks
- □ I wanted to continue to live in my home as long as I am able
- □ I wanted to reduce the risk of falling
- □ I wanted to reduce my utility bills
- □ The County, City and/or homeowner association had cited a violation
- □ Other (please explain)

2. Do you feel safer and more secure living in your home?	🗖 Yes	🗖 No
---	-------	------

3. Do you expect to be able to remain in your home longer? D Yes	🗖 No
--	------

4.	Do you feel you are at lower risk of falling in your home?	🗖 Yes	🗖 No
----	--	-------	------

5. What was the one thing done that made the biggest difference to you?

6.	Considering Rebuilding Together relies prin	marily on v	olunteers to do the work, were
	you satisfied with the repairs completed?	🗖 Yes	🗖 No

7. How was your experience with the House Captain or Team Leader?

Excellent	Very Good	🗖 Good	🗖 Fair	🗖 Poor
-----------	-----------	--------	--------	--------

Page 1 of 2

		Gr	oup Name			_	Homeowr	ner	
			lunteer team still needed?			o perf J No	orm, bec	cause of time	or
lf yes, ple	ease explai	ז.							
On a sca Together		0, how wo	ould you rate	your ove	erall e	experi	ence wi	th Rebuilding	
Not Satis 1	fied 2 3	4	Satisfied 5 6	7	۷ 8	/ery S 9	atisfied 10		
Please u	se this spa	ce to add	any commer	nts or su	gges	tions.			
vices, plea chure – ar	se list thei	r name ar	ern Virginia w nd address so g the enclose	o we can	mail	them	an appl	ication and a	-
vices, plea chure – ar	se list thei	r name ar	nd address so g the enclose	o we can	h mail b ther	them	an appl	ication and a	-
vices, plea ochure – ar word.	nse list thei nd please p	r name ar ass along is a nonpr	nd address so g the enclose TI rofit organizati	b we can d flyer to hank yo on so do	o mail o then ou! nation	them n. Th	an appl anks for	ication and a helping us s	prea
vices, plea ochure – ar word.	nse list thei nd please p	r name ar ass along is a nonpr	nd address so g the enclose	b we can d flyer to hank yo on so do	o mail o then ou! nation	them n. Th	an appl anks for	ication and a helping us s	prea

Page 2 of 2